

**WATER QUALITY REPORTS**

The Water Quality Reports for the Kauai Department of Water, for the year 2000, were mailed out to all DOW customers in June 2001.

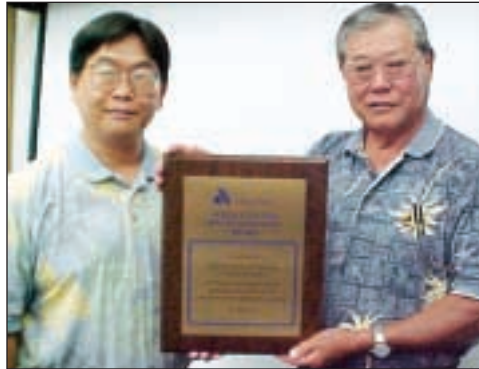
There is a report available for each of the thirteen water systems on Kaua'i.

The Water Quality Report contains basic information on the source(s) of your water, the levels of any contaminant in the water and compliance with other drinking water rules, as well as some brief educational material.

Kauai's Water meets all of the Environmental Protection Agency's guidelines for Safe Drinking Water and any contaminant found were well below the highest levels allowed by the EPA.

For more information or additional copies of the report, please call the Kauai Department of Water at 245-5400, or visit our website at: [www.kauaiwater.org](http://www.kauaiwater.org).

**Fifty Years of Membership in the American Water Works Association**



At the Water Industry Luncheon held during the Association's annual conference in Washington, D.C., the Kauai Department of Water was honored for its long standing and valuable service to the water profession. Accepting this award is Chairperson, Thomas Tokioka (right) and Manager and Chief Engineer, Ernest Y. W. Lau.

**New Water Rates and Charges Effective July 1, 2001**

The new water rates went into effect on July 1, 2001. The new rates are based on usage plus a monthly service charge of \$9.00 (\$18 bi-monthly).

Your water usage is measured in blocks. Blocks are measures of water used in a bi-monthly billing cycle.

Most homes have a 5/8" meter. For this size meter, the first block is 20,000 gallons. You are charged \$2.10 for every 1,000 gallons in this block. The second block is for 20,001 to 40,000 gallons. You will be charged \$2.40 for every 1,000 gallons you use in this second block. The third block measures the gallons you use over 40,000 gallons. You will be charged \$3.40 for every 1,000 gallons you use in this block.

The Agricultural Rate is \$2.10 per 1,000 gallons for the first 25,000 gallons. Additional water is \$.70 per 1,000 gallons.

**MONTHLY SERVICE CHARGE OF \$9.00**  
**(\$18.00 bi-monthly)**

+

**FIRST BLOCK (20,000 gallons)**  
**CONSUMPTION CHARGE OF**  
**\$2.10 PER 1,000 GALLONS**

+

**SECOND BLOCK (20,001 - 40,000 gal.)**  
**CONSUMPTION CHARGE OF**  
**\$2.40 PER 1,000 GALLONS**

+

**THIRD BLOCK (over 40,000 gallons)**  
**CONSUMPTION CHARGE OF**  
**\$3.40 PER 1,000 GALLONS**

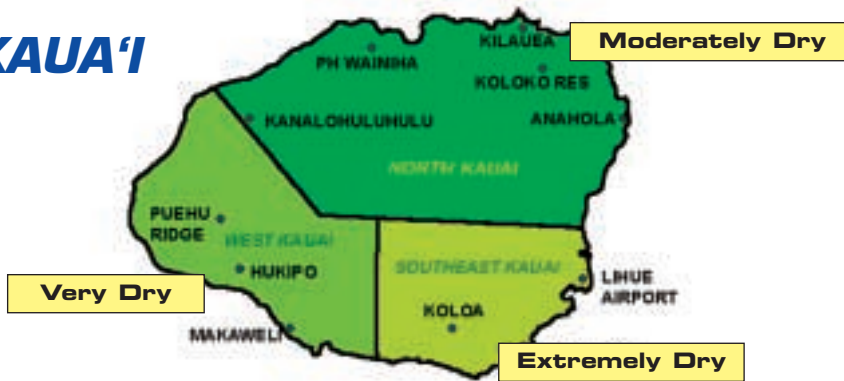
**= YOUR BILL**

**Questions on the New Rate Structure?**

If you do not understand your bill, please call Mel Yamase at 245-5428. Any other questions will be answered by Kymm Solchaga at 245-5455.

# Dry Conditions Island Wide

## KAUA'I



Although we are not in an emergency drought situation, we are experiencing dry conditions, island wide, due to below average rainfall for this time of year. Please assist us in reducing water usage through conservation efforts.

*Water has no substitute... conserve it!*

## Water Conservation

The DOW Water Conservation Book was released and distributed in the Garden Island Newspaper on June 20, 2001. If you did not receive a copy or need additional copies, please call Kymm Solchaga at 245-5455.



Water Conservation Kits are currently being promoted on the radio. Each station promotes the kits by having water trivia contests. When a question is given, the public can call into the radio station to answer and win!

Winners are given a certificate, which is redeemed at the DOW.

Pictures of all the lucky winners will be posted in the front lobby of the DOW.

The promotion will continue through the end of September.

### No Conservation effort is too small.

**We can all benefit if we pitch in and do our part for water conservation. Here are some helpful hints that can be incorporated into our daily lives.**

### WATER CONSERVATION SAVINGS CHART

| Activity              | Normal Use                        | Conservative Use                      | Savings        |
|-----------------------|-----------------------------------|---------------------------------------|----------------|
| 1. Shower             | 25 gallons (water running)        | 4 gallons (wet, soap up, rinse off)   | 21 gallons     |
| 2. Brushing Teeth     | 10 gallons (tap running)          | 1/2 gallon (wet brush, rinse briefly) | 9 1/2 gallons  |
| 3. Tub Bath           | 36 gallons (full tub)             | 12 gallons (minimal water level)      | 24 gallons     |
| 4. Shaving            | 20 gallons (tap running)          | 1 gallon (fill basin)                 | 19 gallons     |
| 5. Dishwashing        | 30 gallons (tap running)          | 5 gallons (wash in dishpan/sink)      | 25 gallons     |
| 6. Auto Dishwasher    | 16 gallons (full cycle)           | 7 gallons (short cycle)               | 9 gallons      |
| 7. Washing Hands      | 2 gallons (tap running)           | 1 gallons (fill basin)                | 1 gallon       |
| 8. Toilet Flushing    | 5 gallons (tap running)           | 4 1/2 gallons (using 2 bottles)       | 1/2 gallon     |
| 9. Washing Machine    | 60 gallons (full cycle/top level) | 27 gallons (short cycle, min. level)  | 33 gallons     |
| 10. Water Lawn (hand) | 10 gallons per min. (average)     | Cut time in half (water w/o sun)      | Half of normal |
| 11. Sprinkler         | 500 gallons (average)             | Cut time in half (water w/o sun)      | Half of normal |
| 12. Car Wash          | 150 gallons (hose running)        | 50 gallons (shut-off nozzle)          | 100 gallons    |
| 13. Hose Driveway     | 10 gallons per minute (avg.)      | Use a rake & broom                    | Total          |



On Kauai the average person uses 60 gallons of water each day. By using water more efficiently you can cut that amount by up to 25%. For more water conserving tips and ideas call the Department of Water at 245-5455 or visit our website at [www.kauaiwater.org](http://www.kauaiwater.org).

**Kauai Department of Water**

The DOW is now offering free electronic billing. This new service is possible because the DOW has entered into a billing partnership with the Honolulu Board of Water Supply and the Maui Department of Water Supply. The three water companies in turn use a company called Check Free for their electronic billing and payment options.

Electronic bill presentation and payment (EBPP) is an internet technology solution making it possible for customers to receive and pay their bills via the internet using one or more of the following: personal financial management software, Internet portals and electronic banking systems. From your utility company to your dentist, you can pay everyone you pay now, with the click of a mouse.

You can receive your water bill electronically. Instead of getting a paper bill, your water bill can be sent to your Web billing and statement inbox. The bill/summary and/or full details are accessible right on your screen. After viewing, simply click on your mouse to authorize payment, then store your bill for future reference.

To use this CheckFree's safe and secure E-bill service, go to their website at <https://mybills.com/ebill/WBS/> /logon and follow the instructions. Complete details and instructions can be found on our website at [www.kauaiwater.org/ebill](http://www.kauaiwater.org/ebill).

ELECTRONIC BILLING