



*Water has no substitute... Conserve It!*

## **FOR IMMEDIATE RELEASE**

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### **Boil Water Advisory issued for Lihue, Hanamaulu residents**

LIHUE – The Department of Water (DOW) has issued a Boil Water Advisory as a precautionary measure for all Hanamā‘ulu and Līhu‘e residents until further notice. Puhi is not included in the advisory.

Residents with noticeable brown water are advised to use the following procedure:

- Flush your outdoor water hoses and faucets until the water appears clear.
- When water is clear, flush for another 30 minutes.
- Once water is clear, heat your water to a rolling boil for 1-3 minutes.
- Let your water stand until cool, and water will be safe to use for drinking and cooking.

The DOW also recommends that if you have an ice maker, you should shut it off and discard all ice. If you have a water purification system, we suggest shutting it down to avoid clogging the filter.

The DOW is currently conducting tests for microbial contamination, and results of this test will be available Friday. Residents and businesses will be notified when the results are available via press release and Connect CTY notification service. To sign up for this service, visit [www.kauai.gov](http://www.kauai.gov) or call Civil Defense at 241-1800.

The DOW and its contractors were working on waterline improvements to Hoomana Road, Wednesday night. When DOW personnel turned the water back on, it disturbed the existing system and created a brown water and air mixture that was released into the neighboring service areas.

The DOW began flushing mains in the Lihue area Wednesday night, to remove the brown water.

The DOW thanks the public for their patience and cooperation, and apologizes for this inconvenience.

Updates will be posted as new information becomes available on the DOW’s Facebook page [www.facebook.com/KauaiDOW](http://www.facebook.com/KauaiDOW) and the County of Kauai’s press release page on [www.kauai.gov](http://www.kauai.gov). If you have any questions, please call 245-5455.

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# Boil Water Notice or Order



What you need to do if your water system has told you to boil your water

Boil all tap water **RAPIDLY** for 1-3 minutes before you use it for:

- Drinking
- Brushing your teeth
- Making Ice
- Washing your hand before eating
- Washing dishes, cooking surfaces, raw foods, or rinsing food
- Preparing other drinks like baby bottles, kool-aid, sun tea, ice tea, frozen juices, etc.

## Recommendations for Water Rationing

- ❖ Drinking and cooking: One gallon
- ❖ Personal Cleanliness: One gallon
- ❖ Laundry and dishwashing: Two gallons

**How long?** Keep using boiled water until the Department of Water tells you that it's safe to use tap water. If you stop using boiled water without being told its safe, you and your family could be at risk for getting sick.

**Why?** When tests show that public water may be polluted with animal waste, a boil water notice may be issued to make sure that people won't get sick.

## Where do I go to find out about boil water notices or advisories for my drinking water?

Contact the Department of Water at 808-245-5455

[www.kauaiwater.org](http://www.kauaiwater.org)

[www.kauai.gov](http://www.kauai.gov)

[www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW)

### **Tips on Boiling Water**

1. Fill a pot or pan with cold water.
2. Start timing after the water boils.
3. Boil for 1-3 minutes.
4. The flat taste of boiled water can be improved by pouring it back and forth from one clean glass to another (called aeration); or by allowing it to stand for a few hours; or by adding a pinch of salt for each quart of boiled water.

*Boiling is the safest method of disinfecting water. Bring water to a rolling boil and keep it at a rolling boil for 1-3 minutes. To improve taste, allow water to cool and then pour water from one clean container to another.*